



Get Connected, Stay Healthy

## Advance health equity with Link to Care WA



The Link to Care WA program makes it easier for your health center to meet patients' needs and improve health outcomes by eliminating their technology barriers.

### About Link to Care WA

In Washington state there is a significant 'digital divide' between households who have access to smartphones, computers, and the internet, and those who do not. Low-income, elderly, and rural residents are most likely to experience technology-related barriers that impact their ability to access health care services.

**Link to Care WA puts smart phones and internet access in patients' hands, along with personalized training and support to use these tools to schedule appointments and telehealth visits, communicate with providers, and follow through on medications and treatment.** Link to Care WA improves health outcomes and social determinants of health while helping your CHC attract, re-engage, and maintain relationships with your patients and community members.



**Support services for all CHC patients** and providers at no cost



**Free devices** including smartphones and internet hot spots



**Digital navigation** support to teach technology skills and help navigate to health and other resources



**In-language resource materials** and support

# How to Get Started with Link to Care WA

Any federally qualified community health center (FQHC) in Washington state is eligible to provide patients and providers at their clinics with Link to Care WA program resources.

## Promote and Share Patient Supports

We offer free printed Link to Care WA informational materials for in-clinic use to promote the Link to Care website and Hotline to your patients.

## Become a Partner Site

Link to Care WA funding is available to support CHCs who join as partner sites, including grant funding for in-clinic staff time and digital navigation work with patients. Program partner sites also access free devices for patient distribution, plan regular promotion and education activities for patients, and participate in daily/weekly program management at their location(s).

*"Link to Care WA makes a real difference in patient's lives."*

- Yakima Neighborhood Health Services

## Who We Are



**Link to Care WA is powered by the Community Health Network of Washington (CHNW)** – an affiliation of 21 federally qualified community health centers that operate more than 140 clinics across Washington. CHNW is the delivery system of Community Health Plan of Washington (CHPW), one of five managed care organizations serving Medicaid in Washington, and the only not-for-profit health plan in the state. Together, CHPW and CHNW support equitable access to care for all patients in Washington. The Link to Care WA program is funded by a grant from the Washington State Department of Commerce, Office of Broadband.

## Contact Link to Care WA Program Staff

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