

## How To Recover Your Password

Forgetting a password can be stressful and time consuming. Here are a few tips to help you remember a forgotten password and recover them on various platforms.

**Look in your web browser.** Many browsers, like Google Chrome, Microsoft Edge, Safari, and Firefox store passwords for you. Each has a different way to access saved passwords but usually the top right corner of the screen will have three dots or lines that you click on to access the browser's settings. Look for a "password" tab to find saved passwords for a variety of sites and applications.

**Have a backup email address.** This can be another email address that you own or a trusted friend or family member's email address. A secure and accessible backup email address can be used to recover a password for an account if you forget your password. A password reset link can be sent to your backup email address when trying to log in to your account.

### Password Recovery Instructions for Apple, Microsoft and Gmail

If you are trying to recover a password for Apple, Microsoft, or Gmail accounts, use the QR codes below and follow their step-by-step instructions.

**How to use a QR code:** Open the camera on your phone, and point it at one of the QR codes. A link will appear. Click on the link.

Apple:



Microsoft:



Gmail:



### Need more help?

For more resources like this and one-on-one digital navigation and tech help, visit [www.linktocarewa.org](http://www.linktocarewa.org) or call our hotline at 866-757-1832

(TTY:711)

Monday-Friday, 8am to 5pm